



## How To Do Business In Italy

*Italy is supported in the United States by our European Customer Service Team.*

**Customer Service hours of operation:**

Hours of operations: 13.00 to 22.00 local time.

**Phone numbers:**

Phone Number: 800 029 384

Fax Number: 800 029 385

**Email:**

italy@synergyworldwide.com

**Website:**

www.synergyworldwide.com/it-it

**Activation:**

Italian Team Members must sign and send a completed copy of the Getting Started form, along with a copy of a government issued ID and a personal photo. Upload these attachments through Pulse during the enrollment process. Team Members have seven days after signing up with Synergy to submit this information. Those who fail to do this will have a temporary hold put on their account which disables the purchasing of Synergy products.

When the Getting Started form and attachments are successfully submitted, each Team Member will be directed to print out a temporary incaricato badge. Until this badge is printed, it is against the law to sign Team Members with Synergy. A permanent incaricato badge will be sent by mail to each Team Member who has completed enrollment.

Existing Team Members who live in Italy and are currently enrolled in other Synergy markets must write "Country Change" at the top of a Getting Started form, and then complete the form using their existing Team Member identification number and Italy location details. Only after submitting a new Getting Started form can Team Members change their accounts over to Italy. Team Members must complete all enrollment requirements in order to receive commissions.

Email all completed forms to:  
italy@synergyworldwide.com.

Look below for Italy's activation options and prices.

**Forms:**

Getting Started Form  
Policies & Procedures  
Compensation Plan

**Commissions:**

Activation CV for 1 TC: 200CV – FSB €25.00

Activation CV for 3 TC: 600CV – FSB €75.00

Upgrade CV: 400CV – FSB €50.00

- Commissions received are subject to Italian income taxes.
- A fraction of all commission payments will be withheld for INPS purposes.
- Synergy will be required to pay VAT on top of commissions to Italian Team Members who earn an annual sum exceeding €6,410.26. This only applies to VAT registered Team Members.

**Monthly Qualifications:**

Standard: 100 CV

Elite: 200 CV

**Products:**

ProArgi-9+ Citrus Berry

Mistify

PhytoLife

**Product Resale Policy:**

Team Members who purchase Synergy products must only use these products for their personal consumption and not for resale. Team Members resell products by directing their customers to Synergy WorldWide's marketing tools.

**VAT & Fees:**

VAT rate: 22%

Online business fee: €33.33

Online business fee including VAT: €40.66

Shipping rate including VAT: €12.20

**Distribution:**

Orders will be picked, packed and shipped from the Poland warehouse and will be delivered in 3-5 business days. The carrier is UPS.

**Payment methods:**

Credit cards: Visa and Master Card